IBM Document Manager V8.4.2 delivers usability improvements, software currency, and roaming profile support in the Citrix Server Farm for the most capable advanced document management environment

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At a glance

IBM® DB2® Document Manager V8.4 delivers significant improvements in usability and security as well as platform updates, including:

Capability

- Roaming profile support, allowing users to access checked out content and user profiles from any Citrix client, as well as non-Citrix clients, in the Citrix Server Farm environment

Usability

- Validation of new passwords before changing the existing password
- Select all documents from a list using the "Ctrl" "A" key sequence
- Software currency

Consumability

- Improved trouble shooting
- Better messaging information
- Enhanced information retrievability
- Completeness and accuracy of diagnostic information

To order, contact your IBM representative, an IBM Business Partner, or the Americas Call Centers at 800-IBM-CALL.

Reference: YE001

Overview

IBM Document Manager V8.4 provides an application level environment for advanced document management on the IBM Content Manager framework. It is designed to help you manage the entire document lifecycle, from initial creation to final disposition or archiving. All facets of a document's use, including application integration with common applications, relationship management of related

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documents, lifecycle and records management, and document transitions, can be managed fully and efficiently from the IBM Document Manager user interface.

IBM Document Manager incorporates features that help address the specialized challenges of compound documents, comprised of multiple related components, are effectively handled by IBM Document Manager. As an example, a certain process may contain a procedure consisting of a word processing file, an embedded spreadsheet, and a CAD document. IBM Document Manager provides the capabilities to manage all the relationships between these dependent components, inclusive of individual versioning control.

IBM Document Manager's advanced document management capabilities include:

- A fully extensible and scalable platform with full integration across existing business applications, including tight integration with IBM Content Manager and IBM Records Manager.
- Full document lifecycle support, with administrative authority to configure lifecycle rules via a simple object-oriented user interface.
- Automated document retention rules, transparent to end users, which provide records management integration, manual declaration of records, and document classifications, all definable by individual users or groups.

Key prerequisites

Refer to the Hardware requirements and Software requirements sections.

Planned availability dates

August 21, 2009: Electronic software delivery

September 11, 2009: Media and documentation

Description

Document Manager provides advanced document management capabilities on top of IBM Content Manager within the overall IBM Agile Enterprise Content Management (ECM) framework. It provides a scalable and extensible platform for document management that easily integrates across existing business applications and processes.

Document Manager provides a scalable and extensible platform for document management.

- Easily integrates across existing business applications and processes
- Has advanced document editing, workflow, storage, and full management capabilities
- Includes powerful, easy to use tools that manage each document's lifecycle, security, and relationships
- Provides tools that organizations can use to manage even their most complex document requirements, efficiently developing and distributing critical documents across their enterprise

IBM Document Manager V8.4.2 is designed to help you address multiple issues.

- Information availability - delivering the right documents to the right person when needed
- Information reuse - repurposing document saves time and money
- Reducing risk and improving compliance with laws, regulations, and governance guidelines

- Full document integration, including complex legal document management and engineering drawing management

Key areas of enhancement to IBM Document Manager V8.4.2 focus on usability and consumability.

Capability

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- Select all documents from a list using the "Ctrl" "A" key sequence
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Accessibility by people with disabilities

A US Section 508 Voluntary Product Accessibility Template (VPAT) can be requested via the IBM Web site

   http://www.ibm.com/able/product_accessibility/index.html

Section 508 of the U.S. Rehabilitation Act

IBM DB2 Document Manager is capable as of September 11, 2009 , when used in accordance with IBM's associated documentation, of satisfying the applicable requirements of Section 508 of the Rehabilitation Act, provided that any assistive technology used with the product properly interoperates with it. A U.S. Section 508 Voluntary Product Accessibility Template (VPAT), containing details on the products accessibility compliance, can be requested on the following Web site

   http://www.ibm.com/able/product_accessibility/index.html

Product positioning

IBM Document Manager delivers a platform for enterprise document management that is designed to address every stage of the document lifecycle - from creation through the reviews and approval process, to archiving and disposal. You can increase your return on investment (ROI) through accelerated productivity and efficiency while at the same time lowering the cost of deployment and increasing the rate of adoption.

- Pain points
  - Strict and often complex documentary requirements: Windows® Explorer integration
  - High susceptibility to errors due to multiple parties involved in producing required documentation
  - Knowledge capture and dissemination: Improve employee productivity through faster and easier information retrieval
  - Too many document sources

- Multiple end-user environments: Leverage other technology investments by scaling Document Management to grow with your needs

IBM Document Manager V8.4.2 addresses these pain points while providing increased capabilities with:

- Consumability enhancements
- Usability improvements
- Software currency
- Capability enhancements

Availability of national languages

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Product description       Language         GA date

IBM DB2 Document Manager   Multilingual     September 11, 2009
V8.4.2                     (French,
                           Russian,
                           Hebrew,
                           Korean,
                           Spanish,
                           Portuguese-Brazilian,
                           German,
                           Japanese,
                           Chinese -
                           Traditional,
                           English,
                           Dutch, Czech,
                           Slovakian,
                           Italian)
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Program number

```
Program    VRM                      Program name
number

5724-H90   8.4.2                    IBM DB2 Document Manager
```

Offering Information

Product information is available via the Offering Information Web site

http://www.ibm.com/common/ssi

Also, visit the Passport Advantage® Web site

http://www.ibm.com/software/passportadvantage

Publications

No publications are shipped with this product.

The IBM Publications Center

http://www.ibm.com/shop/publications/order

The Publications Center is a worldwide central repository for IBM product publications and marketing material with a catalog of 70,000 items. Extensive search facilities are provided. Payment options for orders are via credit card (in the U.S.) or customer number for 20 countries. A large number of publications are available online in various file formats, and they can all be downloaded by all countries.

Technical information

Specified operating environment

Hardware requirements

For the latest information on hardware requirements, visit

  http://www-306.ibm.com/software/data/cm/docmgr/requirements.html

Software requirements

IBM Document Manager requires use of one of the following content repositories:

- IBM DB2 Content Manager V8.3, V8.4, V8.4.1, or V8.4.2
- FileNet® Content Services V5.4 or V5.5

Note: On May 11, 2004, the IBM Lotus® organization announced the Domino.Doc® end-of-service date of September 2005. IBM Document Manager will no longer support any version of Domino.Doc.

The program's specifications and specified operating environment information may be found in documentation accompanying the program, if available, such as a README file, or other information published by IBM, such as an announcement letter. Documentation and other program content may be supplied only in the English language.

Security, auditability, and control

IBM DB2 Document Manager uses the security features of the host hardware or software.

The customer is responsible for evaluation, selection, and implementation of security features, administrative procedures, and appropriate controls in application systems and communication facilities.

Software Services

IBM Software Services has the breadth, depth, and reach to manage your services needs. You can leverage the deep technical skills of our lab-based, software services team and the business consulting, project management, and infrastructure expertise of our IBM Global Services team. Also, we extend our IBM Software Services reach through IBM Business Partners to provide an extensive portfolio of capabilities. Together, we provide the global reach, intellectual capital, industry insight, and technology leadership to support a wide range of critical business needs.

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Ordering information

This product is only available via Passport Advantage. It is not available as shrinkwrap.

Product information

Licensed function title	Product group	Product category
IBM DB2 Document Manager	IBM Database Management Other	Database Management Other

Program name	PID number	Charge unit description
IBM DB2 Document Manager	5724-H90	PA Per Authorized User

Charge metrics definitions

Authorized User

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Passport Advantage program licenses

IBM DB2 Document Manager

Part description	Part number
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DB2 Document Manager Authorized User Annual SW S&S Rnwl	E01N9LL
DB2 Document Manager Authorized User Lic + SW S&S 12 Mo	D54QPLL
DB2 Document Manager Authorized User SW S&S Reinstate 12 Mo	D54QQLL

Passport Advantage supply

Program name/description	Part number
IBM DB2 Document Manager V8.4.2	
IBM DB2 Document Manager V8.4.2 Windows Multilingual Media Pack	BF03YML

Passport Advantage customer: Media pack entitlement details

Customers with active maintenance or subscription for the products listed are entitled to receive the corresponding media pack.

IBM DB2 Document Manager V8.4.2

Entitled maintenance offerings description	Media packs description	Part number
DB2 Document Manager Authorized User	IBM DB2 Document Manager V8.4.2 Windows Multilingual Media Pack	BF03YML
IBM Document Manager Processor	IBM DB2 Document Manager V8.4.2 Windows Multilingual Media Pack	BF03YML

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License Information form number

Program name	Program number	Form number
IBM DB2 Document Manager	5724-H90	L-WMAK-7PKTXU

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http://www.ibm.com/software/sla/sladb.nsf

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Yes

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IBM DB2 Document Manager: No

International Passport Agreement

Volume orders (IVO)

No

Passport Advantage applies

Yes, and through the Passport Advantage Web site at

http://www.ibm.com/software/passportadvantage

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Other terms

IBM Operational Support Services - SoftwareXcel

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System i Software Maintenance applies

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Prices

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